

STAY SAFE WITH US

WELCOME TO THE ASHE HOTEL WORKING TOGETHER TO PREVENT CORONAVIRUS

DEAR GUESTS,

The health and safety of our guests and staff remains our top priority and we have developed our own in-house stay safe programme in line with WHO, HSE and Irish Hotels Federation guidelines.

OUR DUTY OF CARE TO GUESTS

Our stay safe programme is our commitment to making your experience as safe, healthy and comfortable as possible. We will continue to monitor and update these controls as new measures are introduced or recommended.

OUR DUTY OF CARE TO EMPLOYEES

Staff training will take place continuously to facilitate the implementation of our Stay Safe programme

Personal Protective Equipment will be worn by employees based on their responsibilities in line with HSE and IHF guidelines.

We use reliable and completely safe disinfectants to thoroughly clean all areas

We wish you an enjoyable stay with us, rest assured that we will create a safe environment for you to explore all that Kerry has to offer.

Colin Boyle

Managing Director

For more detailed information please check our COVID safety page on our website https://www.theashehotel.ie/safety-measures-2.html



CHECK IN

Guests will be asked to pay for their full stay via credit card upon arrival. Pre booking for breakfast and dinner will be required. Keys will be disinfected after each use, we ask you to retain them on your person throughout your stay.



HAND SANITISER

Hand sanitiser dispensers are in place throughout the hotel



BEDROOMS

The disinfection and sanitising of rooms will be thorough. After cleaning, the room will be sealed to indicate that no one had entered the room since it has been sanitised.



RESTAURANT AND BAR

All tables and condiments will be disinfected after each use. Table service will operate and prebooking is essential.



PUBLIC AREA CLEANING

Dedicated employees will be allocated to frequently clean and disinfect key touch points, including lifts, doors, call buttons, handrails, front of house bathrooms and hotel doors.



SOCIAL DISTANCING

Social distancing will apply when using the lifts, sitting or moving round the hotel. Restaurant, bar and lobby furniture has been rearranged and safety screens are in place.